



RI HOSPITALITY ASSOCIATION  
RI HOSPITALITY EDUCATION FOUNDATION

Voice of Rhode Island's Lodging, Restaurant and Tourism Industry

# RESOURCE GUIDE

For the

# Hospitality & Tourism Industry

In Partnership with



Today's Vision... Tomorrow's Opportunity.





**RI HOSPITALITY ASSOCIATION**  
**RI HOSPITALITY EDUCATION FOUNDATION**

Voice of Rhode Island's Lodging, Restaurant and Tourism Industry

[www.rihospitality.org](http://www.rihospitality.org)

The Rhode Island Hospitality Education Foundation, a non-profit Rhode Island corporation, was formed for the purpose of encouraging persons embarked in a career in the foodservice or hospitality industries in Rhode Island. The Education Foundation relies on the support and partnership of the vocational schools and colleges as well as other educational settings, in the promotion of the education and understanding of the general public, including persons involved in the foodservice and hospitality industries, about the careers available in foodservice and hospitality.

The Rhode Island Hospitality Education Foundation is a recipient of funding from the Governor's Workforce Board.



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## **HOSPITALITY INDUSTRY OVERVIEW**

Hospitality is the field of work catering to visitors, travelers and the general public. Hospitality related companies strive to provide first class service, products and experiences to their customers. Some examples of hospitality companies include restaurants, caterers, hotels and event planning companies.

Hospitality is a service business with unique characteristics; it requires extensive customer interaction, demanding well-trained and personable employees. Those employees are not easily replaced by robotic machines as most of the duties prescribed to them occur in real time, when the customers are in front of them. Our employees (as well as managers) must be prepared to handle this *(New England Hotel Magazine, March/April 2008, page 25)*.

The Rhode Island Department of Labor and Training has identified the Hospitality Industry as the state's second largest industry. In fact, one out of every ten Rhode Islanders owes his/her job to the Hospitality Industry which accounts for \$1.38 billion in payroll each year *(Global Insight)*.

In addition to being a distinct industry of its own, Hospitality affects many other industries. When people travel to Rhode Island, they are not only spending money in local restaurants and hotels, but they are visiting our theatres, museums and historical sites. They are using our banks, gas stations and salons. They are shopping at our malls, bakeries and farmers markets. Our industry brings revenue into endless areas of our state's economy.




There are also countless companies that support the Hospitality Industry. Architectural firms, photographers, insurance companies and many others have a vested interest in assuring the success of hospitality based companies across the state.

Because servicing our customers is a round-the-clock function, the Hospitality Industry offers many flexible and lucrative career opportunities. Hospitality professionals have the opportunity to be creative, goal oriented and successful in building a long term career.




There are several channels by which those interested in hospitality careers can get started. Entry level positions in the industry are abundant and often a fantastic way to gain experience and to network with professionals who are already established within the industry. Many local colleges, organizations and associations offer formal training and certification programs to help individuals gain the knowledge that they need to obtain specialized hospitality positions. These include Johnson & Wales University, the Community College of Rhode Island, the Rhode Island Community Food Bank and the Rhode Island Hospitality Education Foundation.

There are many exciting, good-paying positions in Hospitality and studies show that more and more will continue to become available. Industry employers are seeking individuals with:




**Soft Skills:**

-  Customer Service Skills
-  Friendly Dispositions
-  Personable Demeanors

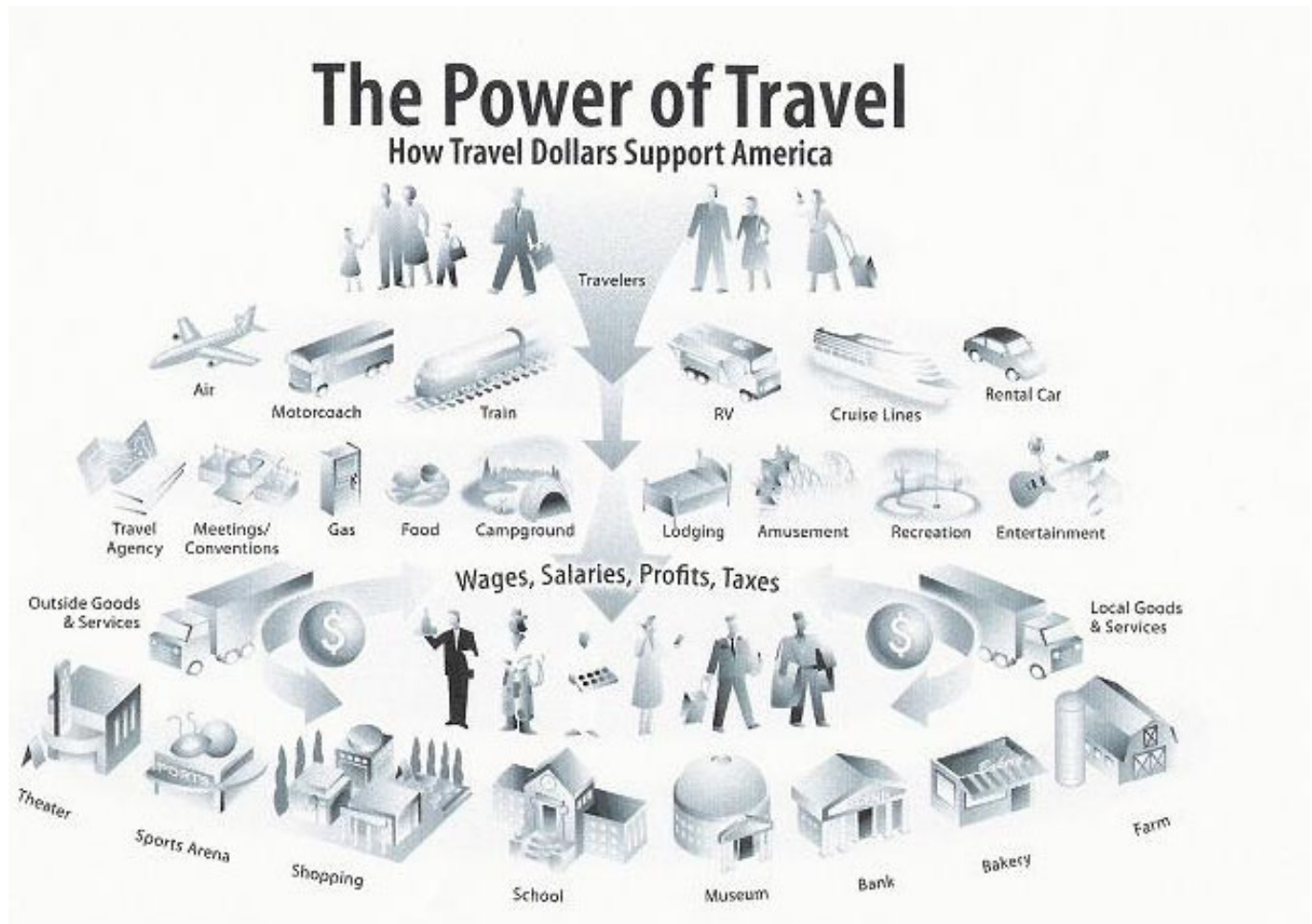
**Focus:**

-  Career Minded
-  Quick Learners
-  Dependable

**Adaptability:**

-  Flexible Schedules
-  Ability to Work in Fast-Paced Environments
-  Team Oriented

Imagine the pride that you could feel knowing that you are part of a team that brought a positive experience to hundreds of people each day. This guide will provide you with the information that you need to get started on your career in the Hospitality Industry today!



Source: Travel Industry Association of America



## HOSPITALITY CAREERS AND INFORMATION

### Benefits

-  Flexible Schedules
-  Fast Pace
-  Growing Industry
-  Career Path
-  Diversity
-  Variety

### Areas in Hospitality

Because the Hospitality Industry encompasses a guest's or customer's entire experience, there are several different areas of expertise that go into making that experience complete. Staff are mainly broken into two areas known as "Heart of the House" staff and "Front of the House" staff.

-  Heart of the House: These are behind-the-scenes teams that keep things running smoothly. Examples: kitchen staff, engineers, housekeepers, kitchen managers, etc.
-  Front of the House: These teams work face-to-face with our guests. Examples: crew persons, front desk clerks, servers, sales & marketing, bartenders, managers, etc.

The chart that follows will give you a sample of different positions in the industry and the average salary for each. The ladder begins with entry-level positions and climbs into mid-level and finally management career opportunities. The level at which you enter the Hospitality Industry greatly depends on your past experiences and knowledge.

# Typical Hospitality Career Ladder & Compensation

## FOODSERVICE

**Owner/Independent**  
\$115,500

**President/CEO**  
\$112,500

**CFO**  
\$80,000

**Regional Manager**  
\$80,000

**Operations Director**  
\$71,000

**General Manager**  
\$62,800

**District Manager**  
\$61,335

**Executive Chef**  
\$55,000

**Treasurer**  
\$54,340

**Controller**  
\$45,875

**Unit Manager**  
\$46,800

**Chef**  
\$39,000

**Manager Trainee**  
\$25,500

**Cook**  
\$16,120 (Hourly)

**Crew Supervisor**  
\$13,900 (Hourly)

**Crew Person**  
\$11,400 (Hourly)

Source: *Compensation for Salaried Personnel in Restaurants, 1998*; National Restaurant Association prepared in cooperation with the Hay Group

## LODGING

**General Manager**  
\$108,487

**GM (non-live in)**  
\$97,300

**Dir. Sales & Mktg**  
\$70,100

**Food & Bev Director**  
\$62,400

**Controller**  
\$57,100

**Senior Sales Manager**  
\$50,100

**Personnel Director**  
\$49,000

**Chief Engineer**  
\$49,000

**Sales Manager**  
\$37,000

**Catering Sales Manager**  
\$35,600

**Front Office Manager**  
\$33,900

**Executive Housekeeper**  
\$31,550

**Reservations Manager**  
\$31,100

**Reservations Clerk**  
\$16,700 (Hourly)

**Front Desk Clerk**  
\$16,490 (Hourly)

**Housekeeper**  
\$14,600 (Hourly)

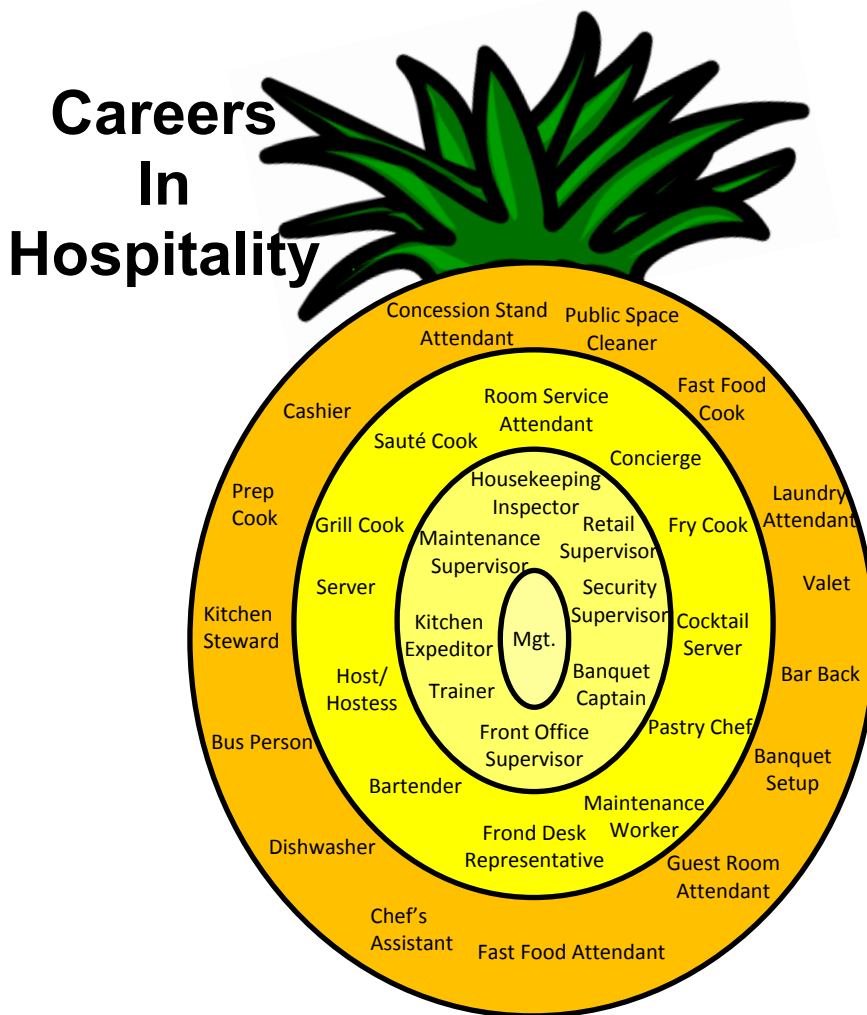
Source: *Hospitality Compensation and Benefits Survey, 1997*; American Hotel & Motel Association and Coopers & Lybrand



Please note that the salaries reflected for the foodservice and lodging industries are the median and each position has the potential to earn a higher salary.

## WHERE YOUR HOSPITALITY CAREER WILL BEGIN

The outer ring of the pineapple pictured below represents entry-level positions while the very center represents the Hospitality Industry's top level positions such as General Manager, Chef, Sales Executive and Accountant.







Education requirements become higher as you work your way to the center of the pineapple.

- 🌺 Outer Gold Ring: Intermediate Education
- 🌺 Bright Yellow Ring: High School Level English & Math
- 🌺 Pale Yellow Ring: High School Diploma/GED
- 🌺 Inner Circle: College





## **HOSPITALITY GROWTH & NEED**

Through a skills gap analysis conducted by the Rhode Island Hospitality Education Foundation, major growth and needs opportunities were identified.

### Growth

-  According to the U.S. Department of Labor, the Hospitality Industry currently employs about 13,500,000 workers.
-  The Hospitality Industry is the largest employer of minority managers.
-  Of the four largest employers of entry-level workers (Health Care, Hospitality, Retail & Manufacturing), Hospitality has the highest percentage of jobs requiring on-the-job training.
-  The state of Rhode Island expects the industry to expand within the next ten years.

### Needs

-  The Hospitality Industry is seeking capable, customer-friendly individuals for entry-level positions.
-  The Hospitality Industry needs bilingual individuals with solid English skills.
-  The Hospitality Industry welcomes entry-level workers who are focused on developing in order to advance to first-line supervisor positions.
-  Hospitality Employers are striving to help their employees develop successfully into long-term careers within the industry.

## **TRAINING OPPORTUNITIES**

There are many fantastic training programs offered by various organizations that will help to prepare you for an exciting career in hospitality. Here are just a few of the many training opportunities that exist.

- 🌟 **ServSafe® Food Safety Managers and Responsible Alcohol Service Certifications**
  - Employers are required to meet a minimum requirement of staff member certified in food safety. All employees who handle alcohol in an establishment are required to be trained in responsible alcohol service. Classes are offered through the Rhode Island Hospitality Association. These courses result in nationally recognized certificates from the National Restaurant Association.
  
- 🌟 **Skills Tasks and Results Training (START)**
  - Career training that focuses on the actual skills and tasks needed in 12 major entry level hospitality positions. Contact the Rhode Island Hospitality Association for more information. This course results in a nationally recognized certificate from the American Hotel & Lodging Association
  
- 🌟 **First Impressions: Exceptional Customer Service™**
  - This three hour course assists you in putting your best foot forward to develop and excel using superior customer service skills. For more information, contact the Rhode Island Hospitality Association.
  
- 🌟 **Hospitality: The Third Language™**
  - This program helps trainees to focus in on the skills needed to transcend cultural and language barriers in order to achieve success. Contact the RI Hospitality Education Foundation for details.

- 🌸 Crowd Management Training
  - This free course results in certification and is offered by the State Fire Marshall's Office. Contact Beth Forshee at (401) 462-4208 for more information.
  
- 🌸 American Hotel & Lodging Association Educational Institute (AH&LA EI) Professional Certifications
  - Courses designed to teach you the in's and out's of various positions within a hotel are offered by AH&LA EI. Completion of these courses results in a certification. Contact the Rhode Island Hospitality Association for more information.
  
- 🌸 National Restaurant Association Educational Foundation ProStart Program
  - A 2-year course that prepares High School Students for an exciting career in hospitality. Visit <http://prostart.restaurant.org/about/overview.aspx> for more information or contact the RI Hospitality Association.

## **ADDITIONAL INFORMATION**

For additional information about the Hospitality Industry please visit our website: [www.rihospitality.org](http://www.rihospitality.org).

For jobs in Rhode Island or labor market information, visit [www.employri.org](http://www.employri.org).

RI's economic growth plan can be found on the RI Economic Development Corporation's website: [www.riedc.gov](http://www.riedc.gov).

Job postings for our industry and other industries can be found at [www.jobsinri.com](http://www.jobsinri.com) and [www.hcareers.com](http://www.hcareers.com).

Other Industry Sites:

[www.ahla.com](http://www.ahla.com)

[www.nraef.org](http://www.nraef.org)

Contact the RI Hospitality Education Foundation:

**DALE J. VENTURINI**  
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Communications & Marketing Coordinator, ext. 11  
[adam@rihospitality.org](mailto:adam@rihospitality.org)

## COMMUNITY BASED ORGANIZATION DIRECTORY

*Below you will find an overview of a number of Community Based Organizations in the Rhode Island area. These agencies and organizations have partnered with or have signed agreements with the RI Hospitality Education Foundation. Each of these organizations assists those interested in embarking on a career in hospitality.*



### DORCAS PLACE

220 Elmwood Ave  
Providence, RI 02907-1435  
(401) 273-8866  
[www.dorcasplace.org](http://www.dorcasplace.org)

#### **Overview:**

*Since 1981, Dorcas Place Adult and Family Learning Center has been giving low-income Rhode Islanders the educational opportunities they need to realize their full potential and climb the ladder to success—through literacy, workplace training, college preparatory programs, and employment.*






#### **Programs/Services Offered:**

-  *Functional Literacy (ABE, GED, ESOL)*
  - *Family Literacy*
  - *College Preparatory Program*
  - *Learning Resource Center*
  - *Support Services*
  - *Clothing Collaborative*
  - *RI Welcome Back Center*
  - *Development Education Institute*
-  *Workforce Education (see details below)*
  - **General/Customer Service Training:** This is a traditional Career Academy track. The driving theme is that all careers involve “customer service”, which includes effective communication, conflict resolution, personal responsibility, and cooperating with others. Through goal-setting, Dorcas Place hones in on individual career objectives and align assignments, internships, and career counseling services to prepare each student for his/her career interest. The course is 8 to 16 weeks in duration, which includes 5 weeks of classroom instruction, an internship (2 to 4 weeks), and individualized job placement services.
  - **Sector-based Training:** Modeled after the General/Customer Service track, the sector-based training is contextualized to prepare students for entry level jobs in specific industries. Although the intensity of instruction remains at 30 hrs/week, the

duration of the program may depend on the specific demands of each contract/collaboration. Several Health tracks have been run as part of the Stepping Up project (5 weeks of instruction/ 4 weeks internships) and a Hospitality track for the City's First Source initiative (6-1/2 weeks of instruction, 2-4 weeks internships).

- **Enrolling for health track/Stepping Up to begin on September 9, 2009**
- **Enrolling for Computer track to be starting on October 21, 2009**
- **RI Works:** For students receiving public assistance, there are two options available at Dorcas Place. A student testing above a 6<sup>th</sup> grade reading level may attend Dorcas Place for 10 hours a week to work on basic academic skill development or GED preparation. For ABE students reading at or below a 6<sup>th</sup> grade level, there is a 6-month, 30-hr intensive program that includes basic literacy, career awareness, and study and training contextualized to three specific industries: health, hospitality, and green jobs. The goal of the program is to provide low-skilled students with enough literacy and vocational preparation to find employment.
  - **Rolling enrollment/referral required**
- **ESOL for Dislocated Workers (DLT):** Currently Dorcas Place serves 120 students per day in ESOL classes for RI's dislocated workers. The classes range from low beginner to advanced (4 levels) and include general ESOL, work skills ESOL, computer-facilitated learning, computer training, and financial literacy.
  - **Rolling enrollment/referral required.**

#### **Important Dates:**

-  September 8, 2009 – December 23, 2009 – Fall Term
-  September 9, 2009 - Enrolling for health track/Stepping Up to begin
-  October 21, 2009 - Enrolling for Computer track to begin
-  January 4, 2010 – March 26, 2010 – Winter Term
-  March 29, 2009 – June 18, 2009 – Spring Term

## **DEPARTMENT OF LABOR AND TRAINING/NETWORKRI CENTERS**












Various Locations

<http://www.networkri.org/>

### **Overview:**

*netWORKri is Rhode Island's One-Stop Career Center System, a partnership of professional labor, training, and education organizations. The netWORKri Centers are conveniently located throughout the state where jobseekers and employers are matched through quality employment programs and services. Whether you are a jobseeker looking for just the right job or an employer looking for qualified employees we have all the resources to make it easy for you...all at no cost!*

### **Programs/Services Provided:**

-  Job and Career Resource Rooms (Computers with software applications and internet access, telephones, faxes, copy machines, and a multitude of various media resources)
-  Resume writing assistance
-  Information about national, state, and local labor markets
-  Job listings
-  Hiring requirements
-  Job referral and placement
-  Information on quality of education and training programs
-  Initial screening for training eligibility
-  Skill testing and assessment
-  Job search workshops
-  Assistance filing Unemployment Insurance claims

### **Important Dates:**

-  Pawtucket netWORKri Center:  
<http://www.networkri.org/Calendar/pawtcalendar.htm>
-  Providence netWORKri Center:  
<http://www.networkri.org/Calendar/provcalendar.htm>
-  West Warwick netWORKri Center:  
<http://www.networkri.org/Calendar/wwarcalendar.htm>
-  Woonsocket netWORKri Center:  
<http://www.networkri.org/Calendar/wooncalendar.htm>













## **EAST BAY COMMUNITY ACTION PROGRAM**

Upper East Bay Headquarters  
100 Bullocks Point Avenue  
East Providence, RI 02915  
(401) 437-1000  
[www.ebcap.org](http://www.ebcap.org)

### **Overview:**

*The primary mission of East Bay Community Action Program is to provide high quality, comprehensive, and accessible health and human services to assist people to achieve their fullest potential. To this end, the goal of the East Bay Community Action Program Youth Centers, funded by WPGRI, is to assist our East Bay youth, age 14-24, in achieving educational attainment and to acquire the skills and opportunities for success in the job market, whether it is summer jobs, part-time jobs or full time jobs. Our primary focus is with the in-school younger youth, age 14-18. The three youth centers are located at the Boys & Girls Clubs in East Providence and Newport and at Mount Hope High School in Bristol. Since transportation to the youth centers is sometimes difficult, we have also set up satellite offices at various schools in Newport, Middletown, Portsmouth and Tiverton (E. Providence is in the works), as well as at the Jamestown Recreation Center and VNS of Bristol County. To date, we have enrolled more than 300 youth.*

### **Programs/Services Offered:**

-  Outreach, Recruitment and Enrollment
-  Assessment
-  Individual Service Strategy
-  Academic Services
-  Work Experience/Career Exploration/ Summer Employment
-  Work readiness/Preparation
-  Leadership Development
-  Adult Mentoring
-  Case Management
-  Supportive Services/ Referral (i.e. GED)
-  Job Development/Placement and Coaching
-  Locations/Frequency
  - East Providence Boys and Girls Club
  - Bristol Mt. Hope High School
  - Newport Boys and Girls Club
  - Satellite offices in various schools/locations
  - Monday through Friday 9 am -5:30 pm
  - \*Mostly by appointment

## **THE GENESIS CENTER**



620 Potters Avenue  
Providence, RI  
(401) 781-6110  
[www.gcenter.org](http://www.gcenter.org)

### **Overview:**



*The Genesis Center is a multi-service organization offering a full range of services to immigrants, refugees and low-income families. The mission of the Center is “to join with the community to provide education and comprehensive services, which empower individuals and families of diverse cultures as they move toward self- sufficiency”.*

### **Programs/Services Offered:**

#### *Adult Education*

-  English for Speakers of Other Languages (ESOL) - The Genesis Center offers five levels of classes in English as a Second Language, from ESOL Literacy to Advanced ESOL. ESOL classes are available during the daytime from 9:00 am -12:00 pm, Monday-Thursday and in the evenings on Monday/Wednesday from 6:00 pm -8:30 pm and on Tuesday/Thursday from 6:00 pm -8:30 pm. The fee to register for this class is \$30.00.
-  External Diploma Program – Develops reading, writing and math skills necessary for the high school equivalency exam. This program is available from 9:00 am -12:00 pm, Monday-Thursday during the daytime and on Tuesday/Thursday from 6:00 pm -8:30 pm. The program registration fee for this class is \$30.00.

#### *Workforce Development*

-  Culinary Arts Training – Prepares adults to work in restaurants, hotels and cafeterias; prepares students for the RI ServSafe® Certificate; 11 week program. This program is available from 9 am – 2:30 pm Monday- Thursday and on Fridays from 9:00 am -12:00 pm. The next class will start on January 18, 2010. The program registration fee for this class is \$135.00. This class is certified by the Department of Labor and Training, the Department of Human Services and the Office of Rehabilitation Services.
-  Health Care Exploration – A program that prepares clients for entry level positions in the health care field, through eight weeks of classroom instruction and a 7 week internship. This program is available from 9:00 am - 2:30 pm from Monday-Thursday from 9:00 am -2:30 pm and on Fridays from 9:00 am -1200 pm. The next class will start on January 18, 2010. The program registration fee for this class is \$60.00. This class is certified by the Department of Labor and Training, the Department of Human Services and the Office of Rehabilitation Services.

- 🌟 RI Works – Work readiness activities and internships prepares welfare recipients for workplace entry. Classes operate from 9:00 am -3:00 pm. All enrollees must be referred by the Department of Human Services. There is no registration fee for this class.

#### *Childcare*

- 🌟 Childcare – The Genesis Center opened its on-site childcare in 1985 to enable women, refugees and immigrants with children to attend adult education classes. Today, the childcare center is licensed for 32 infants, 42 children ages 3 to 5 years of age and 22 children ages 6-8. Our childcare is open from 6:45 am to 5:30 pm Monday-Friday. Childcare rates are as follows:
  - Infants and Toddlers \$182.00 per week, Preschool ages 3-5 \$157.00 per week for after school ages 6-8 \$35.00 per week.

#### *Development*

- 🌟 Volunteer Program - The Genesis Center provides on-going opportunities where individuals can provide services, share talents, and otherwise teach adult learners and children something new. Genesis volunteers have hailed from Brown University, Citizens Bank, Federal Hill House, The International Gallery for Heritage and Culture, LaSalle Academy, and the Met School.

#### **Important Dates:**

Visit [www.gencenter.org/?p=news-and-events\\_Calendar](http://www.gencenter.org/?p=news-and-events_Calendar) for a complete list of upcoming events and classes.

## **JUNIOR ACHIEVEMENT OF RHODE ISLAND**






120 Waterman Street, Suite #200  
Providence, RI 02906  
(401) 331-3850  
<http://ri.ja.org>

### **Overview:**


*JA's purpose is to inspire and prepare young people to succeed in a global economy. JA of Rhode Island (Junior Achievement) is the state's largest organization dedicated to educating students K-12 about work readiness, entrepreneurship and financial literacy through experiential, hands-on programs. Junior Achievement programs help prepare young people for the real world by showing them how to generate wealth and effectively manage it, how to create jobs which make their communities more robust, and how to apply entrepreneurial thinking to the workplace. Students put these lessons into action, and help strengthen their communities.*

### **Programs/Services Offered:**




#### *JA High School Programs*

-  **JA Business Ethics™** fosters students' ethical decision-making as they prepare to enter the workforce and take part in the global marketplace. Seven required, five supplemental, volunteer-led sessions.
-  **JA Careers with a Purpose™** introduces students to the importance of seeking careers that help them realize their life potential and noble purpose. Seven required, volunteer-led sessions.
-  **JA Economics™** examines the fundamental concepts of micro-, macro-, and international economics. Seven required, volunteer-led sessions.
-  **JA Exploring Economics™** fosters lifelong skills and knowledge about how an economy works, including micro-, macro-, personal and international economics. Seven required, volunteer-led sessions.
-  **JA Success Skills®** meets the needs of a diverse group of high school students by providing engaging, academically enriching, and experiential-learning sessions in work-readiness education and career perspectives. Seven required, volunteer-led sessions.

#### *JA Afterschool Program*

-  **JA Company Program™** analyzes and explores personal opportunities and responsibilities within a student-led company. Twelve required, volunteer-led meetings.

## Capstone & Supplement Programs

-  **JA Job Shadow™** introduces students to careers through one-day, on-site orientations in the workplace. Two teacher-led classroom sessions prior to the work-site visit, and one follow-up classroom session.
-  **JA Travel and Tourism Supplement™** demonstrates the effect the travel and tourism industry has on local, national, and global economies and communities. While participating in the initiative, students learn to analyze how the travel and tourism industry can influence a person's quality of life through employment opportunities and the personal benefits of travel.
-  **JA Student Center™** The JA Student Center is an additional, online resource created for middle grades and high school students. Within the JA Student Center is the JA Career Center, which provides information and resources about industries and occupations. The **Hospitality and Tourism** career cluster encourages students to consider exciting vocation possibilities.

### Important Dates:

Visit <http://ri.ja.org> for a complete list of upcoming events and programs.

## **PROVIDENCE SKILLS CENTER**

31 Providence Place  
Providence, RI 02903-1739  
(401) 437-8885  
[www.freegedri.org](http://www.freegedri.org)

### **Overview:**

*The Providence Skills Center is a nonprofit organization and part of the Comprehensive Community Action Program. Specializing in recruitment and training programs, the Providence Skills Center's Learn to Earn program is responsible for producing 45% of the state's GEDs (General Equivalency Diploma) this year. The Providence Skills Center also provides training for individuals in Customer Service from the National Retail Federation Foundation, exclusive Pharmacy Technician Training in a Mock CVS pharmacy, ServSafe® Food and Alcohol Certification, Medical Office Assistant, Certified Nursing Assistant, Work Readiness, Resume Writing, and a variety of Construction trainings, including OSHA 10 Hour, Forklift, Flagger, and Lead Renovation.*

### **Programs & Important Dates:**

Please visit [www.freegedri.org](http://www.freegedri.org) for a complete list of upcoming events and programs.

## **RHODE ISLAND COMMUNITY FOOD BANK**


200 Niantic Avenue  
Providence, RI 02907  
(401) 942-MEAL (6325)  
[www.rifoodbank.org](http://www.rifoodbank.org)

### **Overview:**

*The Rhode Island Community Food Bank provides food to people in need and promotes long-term solutions to the problem of hunger. The Food Bank is an innovative leader in solving the problem of hunger. In partnership with member agencies, as well as government and community leaders, building the public will to ensure that no one in Rhode Island goes hungry. The Food Bank envisions a day when everyone in Rhode Island has access to nutritious food through an efficient and sustainable acquisition and distribution network.*

### **Programs/Services Offered:**

#### *Community Kitchen Program*

 The Community Kitchen at the RI Food Bank is a 14-week program of 400 hours. Included in the program is an internship every Monday beginning the sixth week, and ServSafe® instruction. The program runs from 9:00 am-4:00 pm, 5 days a week. The food prepared by the students is served to children at the Boys & Girls Clubs of Providence and other recreation and after school centers through the Food Bank's Kids Cafe Program. The training is both in the classroom and hands-on. The internships are in some of Providence's finest restaurants as well as nursing homes, hospitals and specialty food markets. After 3 weeks in the program the students receive a stipend of \$50.00 per week. The application process includes a questionnaire, TABE test, as well as a written application and interview and a day spent in the kitchen working along with the other students from the current class. Acceptance in the program is decided when all requirements have been completed.

### **Important Dates:**

*Current Classes are scheduled to begin and end on:*

<i>September 28, 2009</i>	<i>January 8, 2009</i>
<i>January 18, 2010</i>	<i>April 23, 2010</i>
<i>May 3, 2010</i>	<i>August 13, 2010</i>
<i>August 23, 2010</i>	<i>December 3, 2010</i>
<i>December 13, 2010</i>	<i>March 25, 2011</i>
<i>April 4, 2011</i>	<i>July 8, 2011</i>

*For a complete list of programs and events visit: [www.rifoodbank.org](http://www.rifoodbank.org)*